

## Department of Intercultural Dialogue, Empowerment and Networking

The transcultural opening of Hospice and Palliative Care is very important to the Christophorus Hospice Association. In February 2019 a new department was established serving people from other cultures and ethnic minorities. Multilingual information helps to simplify communication while making a personal approach easier. Cultural awareness is essential to ensure a sensitive attendance within family and community members, benefiting our outpatient and inpatient services. A vital palliative care network is designed to guarantee quality of life right to the end.

The intercultural qualification of professionals and volunteers forms the basis of for the development of an inter-religious and inter-cultural network, contact and support services.

### **You are very welcome to contact us, if you ...**

- belong to a group of interested people in the family and the neighborhood or institution who would like to inform yourselves
- wish a foreign-language tour of our house
- want to get information on out- and in-patient services in CHV from a cultural perspective
- are interested in voluntary work in the palliative and hospice service
- intend to gain cultural-sensitive hospice volunteers for palliative care in your facility
- are confronted with an immediate case of culturally sensitive care.

### **Please contact the new department for a culturally sensitive palliative care:**



Gunda Stegen  
[stegen@chv.org](mailto:stegen@chv.org)

*"As an educational scientist, trained in crisis and conflict intervention and refugee repatriation and resettlement in (South) Sudan, you have my undivided attention.*

*I am a trans-migrant, a native of the indigenous Arabic-speaking village community and familiar with community-based care of the vulnerable life-threatened ill. I received my psychosocial palliative education at the 'Institute for Hospice and Palliative Care in Africa' (IHPCA) Kampala / Uganda."*